

REED RECRUITMENT CLIENT STORY

The Data8 logo, with "data" in white and "8" in orange, set against a background of blurred office lights.

data8

CHALLENGES

To ensure contractors get paid in a timely manner, it is essential to have correct bank details. Furthermore, 70% of Reed's business clients require a verified bank account for contractors before they can be placed.

Whilst Reed had used Bank Validation in their legacy system for many years which had proven to be extremely robust, as they transitioned to a new system, they needed a modern validation system that would be as reliable and robust as the one they had relied upon previously.

SOLUTIONS

Reed Identified Data8 Bank Validation as a possible fit due to the flexible API. As the company uses a bespoke system, it was important that they could use an API that would return validation results quickly, securely and with the highest level of uptime possible. Working with a dedicated Data8 Account Manager as well as the Technical Team, Reed were able to test and implement Bank Validation in their new system and quickly meet the objective of retiring their legacy system.

BENEFITS

Following the implementation of the new system, Reed saw a number of significant benefits for both them and the contractors working for them, including:

- Supporting two systems is no longer necessary
- Reduction in duplicate data
- Improved User Experience for contractors
- Bank Details are now verified at point of capture via the Reed web portal, meaning validation is instantaneous.



Fern Selby-Purgavie
Business Analyst at Reed

"Data8 were extremely responsive in all areas, from commercial queries to technical support around integrating the API. We spoke to several companies regarding Bank Validation; but it was Data8 that stood out for us due to their responsiveness in dealing with queries at the buying stage and beyond. This made it easy for us to choose Data8 as a company we could rely on."